

PRIVACY POLICY

In order to maintain the confidentiality of user information, PT. Tata Informasi Asia (hereinafter referred to as "Jaapri") recognizes that privacy and data security are crucial aspects for every user. Therefore, we are committed to protecting, safeguarding, and managing your personal data responsibly, in accordance with applicable laws and regulations.

This Privacy Policy is designed to provide transparent information on how we collect, use, store, and protect the information you provide when accessing and using the Jaapri application. We believe that protecting personal data is part of the trust you place in us, and we strive to manage this information with high security standards and due diligence.

INFORMATION WE COLLECT

Jaapri collects and uses your personal data in accordance with applicable laws regarding personal data protection. Personal Information refers to data that can be used to identify you, whether directly or indirectly, individually or in combination with other data. Jaapri may share this information with partners and third-party service providers who work with us, as outlined in this Privacy Policy.

The purpose of collecting this information is to ensure a **safe, efficient, and transparent** user experience, while providing convenience for users.

When using Jaapri's services, you may be required to provide **personally identifiable information**. The collected data will be stored on your device and will not be shared with other parties without your consent.

TYPES OF INFORMATION COLLECTED BY JAAPRI:

- **Personal Information:** Name, phone number, and profile information.
- **Location Data:** Real-time location data for delivery task functionalities.
- **Chat Data:** Encrypted conversations to ensure secure communication.
- **Usage Data:** Interaction data with the application for service improvements.
- **Financial Data:** Information related to Early Wage Access (EWA) requests.

USE OF INFORMATION

We use the collected information to:

- Process and manage delivery tasks.
- Ensure secure communication via chat features.
- Provide access to the Early Wage Access (EWA) feature.
- Enhance user experience and application security.
- Comply with applicable legal obligations.
- Provide customer support and resolve technical issues.

DATA PROTECTION



We implement appropriate security measures to protect your personal information from unauthorized access, misuse, or disclosure. Your data will be securely stored and accessible only to authorized parties.

TIA HQ

Ruko Pecenongan, Jalan Pintu Air 2 No. 1 2, RT.2/RW.4 Blok E1,
Kebon Kelapa, Gambir, Jakarta Pusat 10120

Bali Office

Pertokoan Imam Bonjol Square AA-24,
Jl. Imam Bonjol No. 555, Denpasar, Bali 80119

 +62-819-168-9999-5 |  halo@ti-asia.com



CAMERA ACCESS & USER CONTROL

- Photos taken using the camera within the Jaapri application are used solely for their intended purposes, such as **real-time chat communication or providing proof of delivery**.
- Jaapri **does not access or store any photos outside the application** or use the camera for any purpose without user permission.
- Users have full control over granting or revoking camera permissions via their **device settings**. If camera access is denied, certain functionalities (such as sending images in chat or submitting delivery proof) may not be available.
- Jaapri **does not record videos or capture images in the background** without explicit user action.

INFORMATION SHARING

We will not sell, rent, or disclose your personal information to third parties without your consent, except when required by law, to protect our rights, or when shared with third-party partners who help us provide services.

USER RIGHTS

You have the right to access, correct, or delete your personal information stored with us. We are committed to respecting your rights in managing your personal data.

If you wish to exercise these rights, please contact us via the contact details below. We will be happy to assist you and process your request efficiently and in accordance with applicable regulations.

LIMITATION OF LIABILITY

Jaapri is not responsible for any material or immaterial losses arising from the use of this application beyond our control and authority, including but not limited to:

- User errors in entering data.
- Account misuse by third parties.
- Technical or security disruptions caused by user devices or networks.
- Violations committed by other parties unrelated to Jaapri.

Additionally, Jaapri is not liable for losses caused by **policy changes, government regulations, or force majeure** events such as natural disasters, power outages, internet service disruptions, cyberattacks, or other uncontrollable circumstances.



By using this service, users understand and agree that they are fully responsible for securing their accounts and personal data. Users are expected to take necessary precautions to minimize potential risks.

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CHANGES TO TERMS & CONDITIONS

We reserve the right to change, update, or modify these Terms & Conditions at any time, in part or in full, without prior notice. Changes may be made to accommodate technological developments, regulatory changes, service enhancements, or internal policies aimed at improving the user experience.

We strongly recommend that users regularly review these Terms & Conditions to stay updated on their rights, obligations, and limitations when using our services. By continuing to use our application or services after changes have been made, users are deemed to have read, understood, and agreed to the updated terms.

If you have any questions, please contact us at info@lynkanna.com. We are happy to provide any assistance or information you need.

TERMS OF SERVICE

By accessing and using the services provided by Jaapri, you acknowledge that you have read, understood, and agreed to all these Terms & Conditions. If you do not agree with any of the terms stated, please do not use our services.

USAGE TERMS

- You must use the services in accordance with applicable laws and regulations.
- You are responsible for your account and personal information.
- Using the service for unlawful purposes or to harm others is prohibited.

USER REGISTRATION & ACCOUNTS



- To use our services, you may be required to create an account with accurate and up-to-date information.
- You are responsible for securing your account, including maintaining the confidentiality of your password.
- We reserve the right to suspend or terminate accounts that violate these terms or show signs of misuse.

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COLLECTION AND USE OF PERSONAL INFORMATION

We collect and use personal information in accordance with our Privacy Policy. By using this service, you agree that your personal data may be used for operational purposes, service improvements, and other purposes outlined in our Privacy Policy.

CAMERA ACCESS AND USER RESPONSIBILITY

1. **Voluntary Use** – Users acknowledge that enabling camera access is required for certain features (e.g., sending images in chat, providing proof of delivery). If a user chooses to disable camera access, they may be unable to use these specific functionalities.
2. **User Content Responsibility** – Users are responsible for ensuring that the images they capture and upload:
 - Do not contain prohibited, illegal, or inappropriate content.
 - Are relevant to the purpose for which they are submitted (e.g., proof of delivery).
 - Do not infringe on any third-party rights, including privacy or intellectual property.
3. **Data Storage and Retention** – Photos uploaded as proof of delivery may be retained for **compliance, verification, and dispute resolution purposes**. However, they will not be used beyond their intended purpose and will be securely managed in accordance with Jaapri's **Privacy Policy**.

INTELLECTUAL PROPERTY RIGHTS

- All copyrights, trademarks, and intellectual property rights related to this service belong entirely to Jaapri or its licensors.
- Users are not permitted to **copy, modify, distribute, or use content** without our written permission.

LIMITATION OF LIABILITY

- We are not responsible for losses arising from the use of this service beyond our control, including but not limited to:
 - System failures
 - Technical errors
 - Third-party actions
- The use of this service is entirely the responsibility of the user.

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We reserve the right to update or change these Terms & Conditions at any time without prior notice. Users are advised to review these terms regularly.



CONCLUSION

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If you have any questions or need further information regarding these Terms & Conditions, please contact us at halo@ti-asia.com.

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